

Transit Supervisor Certification Course (FT00545)

The Florida Department of Transportation's Florida Statewide Transit Training and Technical Assistance Program administered by the USF Center for Urban Transportation Research (CUTR) will present the USDOT Transportation Safety Institute's **Transit Supervisor Certification Course** on October 18-22, 2021, in Tampa, Florida. This course is sponsored by the Federal Transit Administration Office of Transit Safety and Security, and offers 3 CEUs.

Dates & Times:

October 18-22, 2021

8:00am-4:30pm (Monday–Thursday)

8:00am-12:00pm (Friday)

Host Agency/Training Site:

USF Center for Urban Transportation Research

3808 USF Alumni Drive | Room 102

Tampa, FL 33620

Phone: (813) 974-3120

OVERVIEW:

This course is designed to assist new and veteran front line supervisors to effectively implement their human resources management responsibilities. Develop new supervisory skills by learning the fundamental and regulatory responsibilities of supervisors. Discover the "four S's" of supervision; safety, security, service and schedule.

Course Elements:

- Fundamentals of supervision
- Communication
- Delegation
- Performance evaluations
- Customer service
- Ethics in the workplace
- Americans with Disabilities Act
- Equal Employment Opportunity
- Family Medical Leave Act
- Prevention of sexual harassment
- Reasonable suspicion
- Scheduling and dispatch
- Emergency management
- Vehicle troubleshooting
- Discipline and grievance procedures
- Tabletop exercises
- Pretest, quiz, final exam

Who Should Attend:

New supervisors, operations managers, veteran supervisors, safety managers, risk managers, and potential supervisors.

Fees:

There are no fees to attend this course for current employees of a Florida public transit agency who meet the criteria identified in the [Transit Training Policies and Procedures](#).

Requirement:

Participants **must** have written permission from their supervisor/manager prior to the training to attend this course. A participant will not be considered registered for the course until confirmation is received.

Registration Deadline is Friday, October 8, 2021

NOTE: There are no travel reimbursement opportunities available for this course. All travel and lodging expenses are that of the traveler or their agency.

Visit www.cutr.usf.edu for additional information regarding transit training opportunities, workshops, conferences, and special events.

To review policies and procedures of the training programs visit [Transit Training Policy & Procedures](#).

For questions regarding this training course, please contact Molly Buffington at buffington@usf.edu.

For LMS questions or technical assistance, please contact Stephanie Lewis at zavacki@usf.edu.

How to Register

All registrations must be made through the Florida Department of Transportation's Office of Freight, Logistics, and Passengers Operations Transportation Learning Management System. This online registration and learning management system (LMS) provides Florida's public transportation professionals a portal to manage their professional development.

Transportation Learning manages training for you by keeping an educational transcript of all new courses that you complete, and a retrievable record is maintained so you may access (with a user id and password) Certificates of Completion, Certificates of Participation, retrieve course materials, etc. Florida's public transportation professionals may set up a unique user id and password to register online for upcoming transit training courses, including e-learning courses. Follow the instructions below to login or to register for the training course.

Go to www.transportationlearning.org

Unsure if you have an account? Use the "Forgot Password" link to look up your account information using either your work/personal email address or username. If you cannot locate your account information, please contact Stephanie Lewis at zavacki@usf.edu or (813) 974-1123 before setting up a new account.

Returning Users: (***DO NOT** use the enrollment key ID.*)

- If you are a **returning user**, type your username and password.
- Select "Forgot Password" to look up your account by either an email address or username.
- When the dashboard appears, select "**My Catalog**" to enroll in desired course.
 - Find the course select "**Enroll**"
 - Select "**View**"
 - Review the Terms & Conditions and select "**I Agree**"
 - Select "**Enroll**" to be in "Pending Approval" status while we receive supervisor approval
- Once enrolled the course will appear under new "**My Courses.**"

IMPORTANT: You may use your personal or business email address. If you create multiple accounts you will not be able to view a complete record of your training history. In some instances, this may require you to retake or restart a training course.

New Users Only:

- If you are a **new user**, select the "**Sign Up**" button.
- In the "**Key Name**" field enter: **fltat**
- Select the "**Sign Up**" button
- Begin by entering the requested information, as well as creating a unique username and password.
- Confirm your new username and password. A copy will also be sent to your registered email.
- When the dashboard appears, select "**My Catalog**" to enroll in desired course.
 - Find the course select "**Enroll**"
 - Select "**View**"
 - Review the Terms & Conditions and select "**I Agree**"
 - Select "**Enroll**" to be in "Pending Approval" status while we receive supervisor approval
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COURSE CONFIRMATION

A logistical email confirmation from the LMS will be forwarded to each registrant with class information, travel and hotel information after your registration has been approved by your supervisor. USF is an Equal Opportunity/Equal Access Institution. For disability accommodations, please contact Molly Buffington at buffington@usf.edu a minimum of ten (10) working days in advance to the training session.