

# Supervisor and Leadership Training for Florida Transit Agencies

The Florida Department of Transportation's Florida Statewide Transit Training and Technical Assistance Program administered by the USF Center for Urban Transportation Research (CUTR) will present Supervisor and Leadership Training for Florida Transit Agencies at various locations and dates.

## Dates & Times:

July 11-12, 2022 | 8:00am - 4:30pm  
StarMetro, Tallahassee

August 10-11, 2022 | 8:00am - 4:30pm  
Palm Tran, Delray Beach

September 1-2, 2022 | 8:00am - 4:30pm  
CUTR, Tampa

## Overview:

Leaders are not born, they are developed. Successful leaders are those that are well-rounded with the necessary leadership skills to positively influence others and the organization. This interactive course is designed for new and veteran supervisors where you'll self-reflect and develop the skills necessary to effectively lead and mentor others.

## Course Elements:

- Leadership
- Coaching and Mentoring
- Teamwork
- Interpersonal Skills
- Communication
- Written Communication
- Radio Communication
- Business Ethics
- Union Management
- Discipline
- Evaluations and Performance Assessments

## Who Should Attend:

New supervisors, veteran supervisors, potential supervisors, operations managers, and safety managers

## Fees:

There are no fees to attend this course for current employees of a Florida public transit agency who meet the criteria identified in the [Transit Training Policies and Procedures](#).

## Requirement:

Participants **must** have written permission from their supervisor/manager prior to the training to attend this course. A participant will not be considered registered for the course until confirmation is received.

**Registration deadline is 10 days prior to each session.**

**NOTE: There are no travel reimbursement opportunities available for this course.  
All travel and lodging expenses are that of the traveler or their agency.**

## How to Register

All registrations must be made through the Florida Department of Transportation's Office of Freight, Logistics, and Passengers Operations Transportation Learning Management System. This online registration and learning management system (LMS) provides Florida's public transportation professionals a portal to manage their professional development.

**Transportation Learning** manages training for you by keeping an educational transcript of all new courses that you complete, and a retrievable record is maintained so you may access (with a user id and password) Certificates of Completion, Certificates of Participation, retrieve course materials, etc. Florida's public transportation professionals may set up a unique user id and password to register online for upcoming transit training courses, including e-learning courses. Follow the instructions below to login or to register for the training course.

Go to [www.transportationlearning.org](http://www.transportationlearning.org)

**Unsure if you have an account?** Use the "Forgot Password" link to look up your account information using either your work/personal email address or username. If you cannot locate your account information, please contact Stephanie Lewis at [zavacki@usf.edu](mailto:zavacki@usf.edu) or (813) 974-1123 before setting up a new account.

**Returning Users:** (*DO NOT use the enrollment key ID.*)

- If you are a **returning user**, type your username and password.
- Select "Forgot Password" to look up your account by either an email address or username.
- When the dashboard appears, select **"My Catalog"** to enroll in desired course.
  - Find the course select **"Enroll"**
  - Select **"View"**
  - Review the Terms & Conditions and select **"I Agree"**
  - Select **"Enroll"** to be in "Pending Approval" status while we receive supervisor approval
- Once enrolled the course will appear under new **"My Courses."**

**IMPORTANT:** You may use your personal or business email address. If you create multiple accounts you will not be able to view a complete record of your training history. In some instances, this may require you to retake or restart a training course.

**New Users Only:**

- If you are a **new user**, select the **"Sign Up"** button.
- In the **"Key Name"** field enter: **fltat**
- Select the **"Sign Up"** button
- Begin by entering the requested information, as well as creating a unique username and password.
- Confirm your new username and password. A copy will also be sent to your registered email.
- When the dashboard appears, select **"My Catalog"** to enroll in desired course.
  - Find the course select **"Enroll"**
  - Select **"View"**
  - Review the Terms & Conditions and select **"I Agree"**
  - Select **"Enroll"** to be in "Pending Approval" status while we receive supervisor approval
  - Once enrolled the course will appear under new **"My Courses."**

## COURSE CONFIRMATION

A logistical email confirmation from the LMS will be forwarded to each registrant with class information, travel and hotel information after your registration has been approved by your supervisor. USF is an Equal Opportunity/Equal Access Institution. For disability accommodations, please contact Molly Buffington at [buffington@usf.edu](mailto:buffington@usf.edu) a minimum of ten (10) working days in advance to the training session.

Visit [www.cutr.usf.edu](http://www.cutr.usf.edu) for additional information regarding transit training opportunities, workshops, conferences, and special events.  
To review policies and procedures of the training programs visit [Transit Training Policy & Procedures](#).  
For questions regarding this training course, please contact Molly Buffington at [buffington@usf.edu](mailto:buffington@usf.edu).  
For LMS questions or technical assistance, please contact Stephanie Lewis at [zavacki@usf.edu](mailto:zavacki@usf.edu).